COMMUNITY RESIDENTIAL SERVICES (CRS)

CYCLE OF SUPPORT

1. Referral & Screening

Review of the person's needs, strengths, and supports to ensure program fit.

Intake team gathers background information, consults with the care team, and determines if the CRS home can meet the person's needs.

2. Intake & Admission

Welcome the person, complete assessments, and learn their routines, preferences, and support needs.

Program team works to build trust and create a supportive environment that helps the person feel at home.

3. 45-Day

Formal review conducted to develop the person's individualized plan with tailored supports and goals.

This includes observing the person in daily routines, consulting with the team, and identifying priority goals.

4. Goals Development & Implementation

Set measurable, person-centered goals and support progress in skills, independence, and community life.

Staff provide hands-on support, encouragement, and teaching strategies to help the person move toward these goals.

5. Continuous Growth & Daily Support

Provide ongoing daily care, skill-building, and encouragement to promote independence and quality of life.

This includes personal cares, health management, community engagement, and fostering positive relationships.

6. Annual Review

Review and update the plan each year with input from the person, guardians, case manager, & staff.

The team celebrates successes, addresses challenges, and sets new goals that reflect the person's current needs and aspirations.

7. Ongoing Cycle of Support

Repeat the process to ensure consistency, stability, and long-term success.

Staff continually monitor progress, adjust supports, and reinforce growth over time.

8. Collaboration & Quality Oversight

Maintain regular communication and coordination with the care team.

Supervisors provide extra mentoring, ensure quality standards, and partner with external supports to adapt care as needed.

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